**Troubleshooting your Device :**

* **You connected your device to the Laptop/PC through USB Cable, but your Device is not visible at all. There are no error messages and no notifications. What are your troubleshooting steps?**

**Try a different Port**

**Try to change USB cable**

**Try to turn off/on your device**

**Turn on Developers Option/USB Configuration set to MTP**

**Install USB Driver for your device ( check Settingsfind Model #--> google your Model # USB Driver.**

**Download and run .exe**

**( happens mostly on Windows OS)**

* **You connected your device to the laptop/PC for the first time and received a message “Software is not successfully installed”. What is the problem and how to fix it?**

**Install USB Driver for your device ( check Settingsfind Model #--> google your Model # USB Driver.**

**Download and run .exe**

**( happens mostly on Windows OS)**

* **You successfully connected your device to Android Studio, your device is visible through $adb devices command line, but you see that device is “unauthorized “. How to fix this?**

**Unplug the device**

**Go to settings Developers Options REVOKE USB DEBUGGING AUTHORIZATION-->tap , reconnect, type adb devices -->confirmplug the cable back”..trust this computer” message on your device appears on the devicetap OK ( or allow )type adb devices**