# Becoming a Pro

**IN Mobile Applications Testing** 





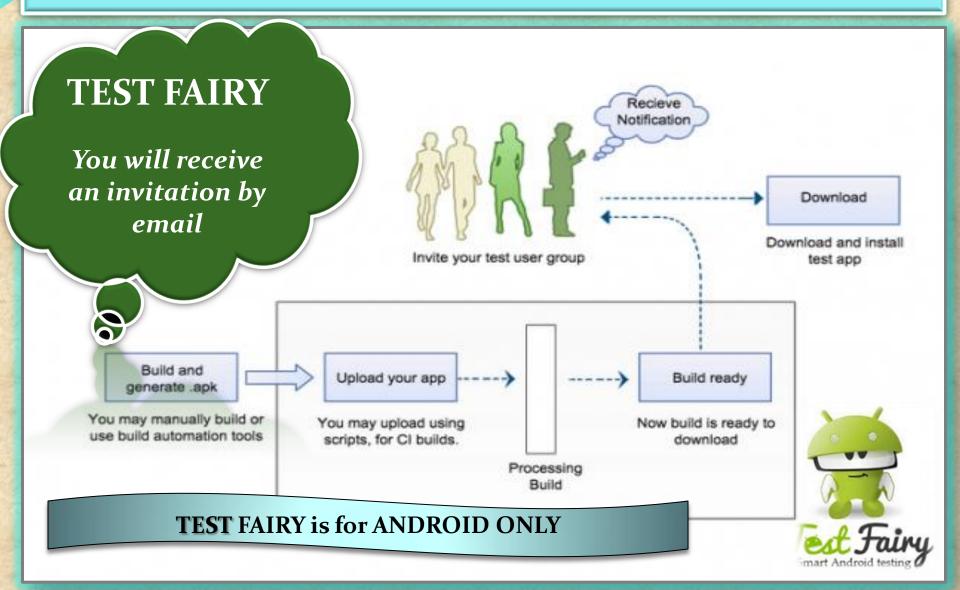
TestFairy offers some great features for app developers. One of the stand out features is client side Video recording and not just screen shots.

TestFairy provides a video recording of the exact test from the client side, including CPU, Memory, GPS, Network monitoring, logs, crash reports and more.

With Android apps you don't need to integrate any SDK or APIs into your app builds. You upload your APK (Android application file) to the TestFairy platform.

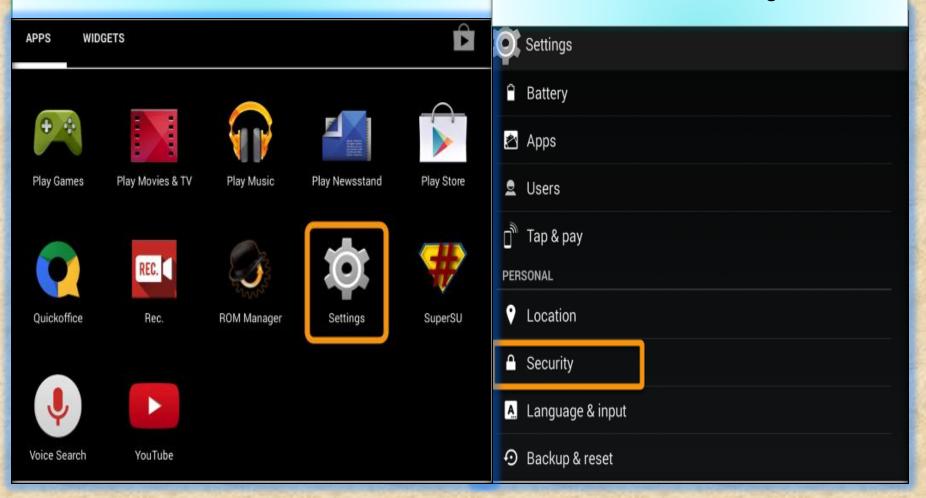
**TEST FAIRY is for ANDROID ONLY** 





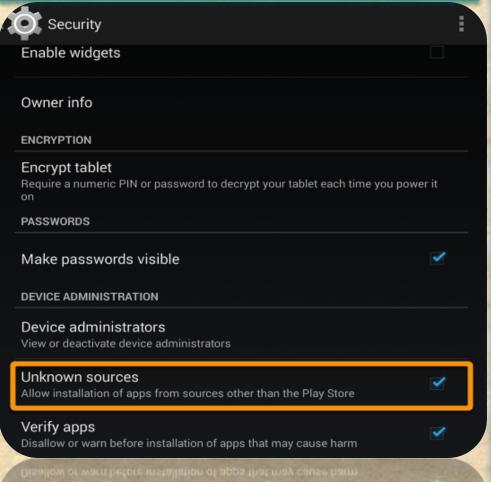
#### Installing THIRD PARTY APK

- Go to the "Settings" application on your Android device
- 2. Choose the "Security" option located under the heading "Personal"



#### Installing THIRD PARTY APK

3. Under "Device Administration" place a checkbox next to the option "Unknown Sources"



This allows you to install applications on your Android device that are not downloaded directly from the Google Play store

#### Transferring APK to your Device

1. On your computer, attach the ".apk" file to an e-mail and send it to an account that you can access via your Android device.



2. On the Android device, click on the ".apk" attachment in the e-mail in order to download it.



3. Follow the onscreen instructions to install the application.

#### Do you want to install this application? It will get access to:



read phone status and identity



modify or delete the contents of your USB storage read the contents of your USB storage



find accounts on the device

#### DEVICE ACCESS



full network access receive data from Internet view network connections view Wi-Fi connections

#### Cancel



Install

### Mobile APPS: Android LOGS: EXTRA

#### **Installing LOGCAT APP to your Device**

Download

#### **LOGCAT EXTREME**

from PlayStore to your Device directly (this is only an example, there are many other similar apps)



#### LOGCAT EXTREME

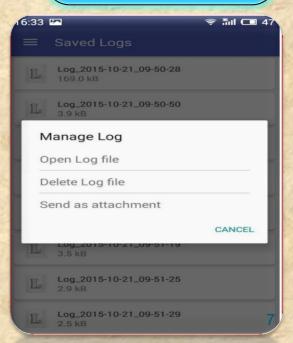
is an enhanced Logcat reader and Logcat recorder which comes with a rich set of features and handy user interface.



Please note: From Android 4.1 onwards ANY logcat app needs root access in order to show logs properly.







# Mobile APPS: Distribution/Installation: iOS .IPA



Through an App Marketplace (APP STORE)



**XCODE** 

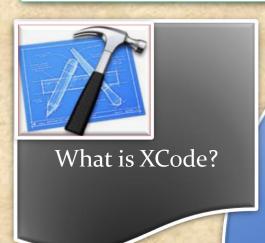


**ITUNES** 



**TEST FLIGHT** 

## Mobile APPS: Distribution/Installation: .IPA



Xcode is an Intergrated Development
Environment by Apple containing a suite
of software Development Tools for macOS, iOS,
WatchOS and tvOS

Xcode supports source code for programing languages C, C++, Objective-C, Objective-C++, Java, AppleScript, Python, Ruby, ResEdit (Rez), and Swift

Also supports variety of programming models, including but not limited to Cocoa, Carbon, and Java

What is XCode?



### Mobile APPS: Distribution/Installation: .IPA

### Distributing .IPA through XCode?



Connect the device to your Mac.



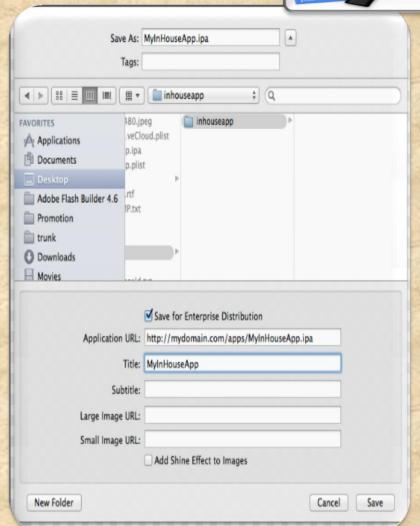
In Xcode, choose Window > Devices and select the device under Devices.



In the dialog that appears, choose the iOS App file and click Open.



In the Installed Apps table, click the Add button (+) below the table.



## Mobile APPS: Collecting LOGS: .IPA



### How to do it through Xcode on MAC?

- 1. Install XCode
- 2. Connect your iPhone to the Mac
- 3. Select Trust this computer on the iPhone pop-up request
- 4. Start xCode (Menu) → Window → Devices (Select your iPhone and press the arrow button in the bottom right
- 5. Reproduce the problem
- 6. Press the arrow button and download the logs

# How can I debug a deployed app without Xcode debugger ?

- A: Once you have deployed your app, either through the *App Store* or as an *Ad Hoc* or *Enterprise* build, you won't be able to attach *Xcode's* debugger to it.
- \*To debug problems, you need to analyze *Crash Logs and Console* output from the device.



## **Getting Crash Logs and Console Output**

### **Getting Crash Logs Directly From a Device**

## Without Xcode

Users can retrieve crash reports from their device and send them to you via email by following these instructions.

(It is not possible to get device console logs directly from a device)

- Open Settings app
- Go to Privacy, then Diagnostics & Usage
- Select Diagnostics & Usage Data
- Locate the log for the crashed app. The logs will be named in the format: <AppName>\_<DateTime>\_<DeviceName>
- Select the desired log. Then, using the text selection UI select the entire text of the log. Once the text is selected, tap Copy
- Paste the copied text to Mail and send to an email address as desired

## Mobile APPS: Distribution/Installation: .IPA



iTunes is a media player, media library, online radio broadcaster, and mobile device management application developed by Apple Inc.

It is used to play, download, and organize digital downloads of music and video (as well as other types of media available on the iTunes Store) on personal computers running the macOS and Microsoft Windows operating systems.



## Mobile APPS: Distribution/Installation: .IPA

Drag-and-drop IPA file into 'Apps' tab of iTunes BEFORE you connect the device



Connect your device

Select your device on iTunes

Select 'Apps' tab

Search app that you want to install

Click on 'Install' button. This will change to 'Will Install'

Click on 'Apply' button on right corner

# LOGS: Collecting from iTunes

- Sync your device with iTunes on your desktop.
- After syncing, look for crash logs in the correct directory.

The Following few slides will give an instructions . Lets start!



# LOGS: Collecting from iTunes

- Mac OS X:
- Open Finder (found in the Dock)
- Click on the 'Go' menu at the top of your screen, and select 'Go to Folder'
- \* Type (or paste): ~/Library/Logs/CrashReporter/MobileDevice/<DEVICE\_NAME>
- Open the folder with the same 'name' as your device. (Note: your device name appears in iTunes on the left side, under 'Devices').
- Open the folder called 'Retired'
- You will see at least one item starting with 'ReadItLaterPro'.



# LOGS: Collecting from iTunes

- ☐ Windows Vista or 7:
- Open any Windows Explorer Window (My Computer, My Documents, etc.)
- ❖ Enter %appdata%, and press enter → Navigate to Roaming C:\Users\<USERNAME>\AppData\Roaming\Apple
- Computer\Logs\CrashReporter\MobileDevice\<DEVICE\_NAME>
- (Note: your device name appears in iTunes on the left side, under 'Devices')
- You will see at least one item starting with 'ReadItLaterPro'.



# LOGS: Syncing your device with iTunes

## **■**Windows XP:

- Locate your Application Data folder.
- **❖** Navigate to Apple computer *C:\Documents* and *Settings\<USERNAME>\Application Data\Apple*
- \* Computer\Logs\CrashReporter\MobileDevice\<DEVICE\_NAME>
- (Note: your device name appears in iTunes on the left side, under 'Devices')
- You will see at least one item starting with 'ReadItLaterPro'.



# LOGS: Collecting from your Device

- To obtain iOS crash logs, please select your device and go to:
- Settings > Privacy > Analytics > Analytics Data (for iOS 11 or newer)
- Settings > Privacy > Diagnostics & Usage (for iOS 8 or newer)
- Settings > General > About > Diagnostics & Usage (for iOS 7 or older)
- Note: some rolled updates may affect the directory name
- Select a *Chrome* crash from the list.
  This will start with "*Chrome*\_" and contain the timestamp of the crash.
- \* Tap on the crash and you will see a text field with a crash log. Long press to Select All and then Copy the crash text.
- Paste it into something you can get off of your device (for example, an email to yourself).

## Mobile APPS: Distribution/Installation: .IPA



TestFlight is an online service for over-the-air installation and testing of mobile applications, currently owned by Apple Inc and only offered to developers within the iOSDeveloper Program

Developers signed up with the service to distribute applications to internal or external beta testers, who could subsequently send feedback about the application to developers

The TestFlight SDK additionally allowes developers to receive remote logs, crash reports and tester feedback.

HOMEWORK: READ AN ENTIRE ARTICLE ABOUT TestFLIGHT

https://www.raywenderlich.com/48750/testflight-sdk-tutorial

What is TestFlight



# Overview: Mobile APPS

Categories	
Types	
Distribution/Installation/Logs	
Mobile Test Industry Standards	
Remote Device Access (RDA)	
Emulators	
Simulators	
Troubleshooting Guide	
App Risk Analysis	
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# **Challenges**

Device fragmentation

In-house vs. outsourced testing

Availability of mobile testing tools

**Application Lifecycle Testing** 

- Like any desktop or web application testing, mobile application testing is also focused on the quality and performance of the final product.
- However, mobile app testing becomes far more challenging because of the following key factors

**Device Model** 

**OS Version** 

**Screen Resolution** 

**Form Factor** 

Emulators vs. Physical Devices



**Network density** 

How the app behaves on specific devices

How real-world users interact with the app

Different battery states on the devices

Multiple networks (Wi-Fi, 4G, 3G, etc.)



applications can be deployed, tested, and managed

saves businesses from setting up on-premise test environments

capability to support complex apps

provides real-time testing results

**Mobile App Testing on Cloud** 



testing mobile apps in real network environments

network simulation tools are available

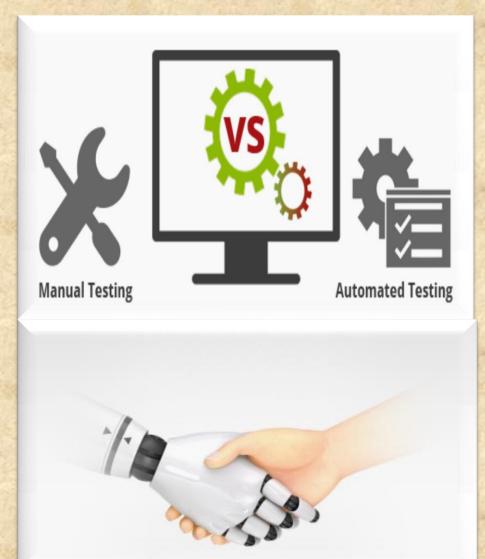
test mobile apps in various network speeds, bandwidths variations

testing the app in a full internet connectivity scenario and other factors



Automated testing is highly effective in consistently repeating a test procedure in regression testing as well as testing during the development stages.

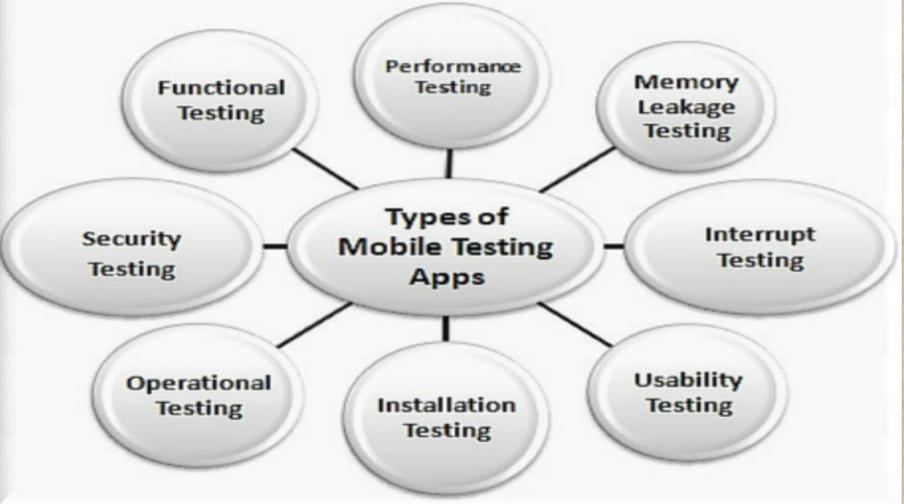
However, test automation requires significant amount of initial investment.



# **Mobile Test Industry Standards:**

**Testing Strategies for Mobile Apps** 

# Types of Mobile App Testing



### **FUNCTIONAL TEST**

Verifying that all documented requirements are implemented.

Verifying that all features work as expected.

Validating texts, logos, images, text captions and other UI elements.

Validating localization and globalization.

Evaluating ease of navigation and screen transitions.

Examining response speed.

Evaluating the intuitiveness of the touch interface.

### **PERFORMANCE TEST**

Performance with low battery power

Performance while network out of coverage area

Performance during poor bandwidth

Performance while changing internet connection mode

Performance while transferring heavy file

Testing from Application's server and client side

## **Memory Leakage TEST**

Verifying if program runs for an extended time and consumes additional memory

Verifying if memory is allocated frequently for one-time tasks

Verifying where the program can request memory — such as shared memory that is not released

Verifying where memory is very limited, such as in an embedded system or portable device

Verifying where the leak occurs within the operating system or memory manager

Verifying when a system device driver causes the leak

### **INTERRUPT TEST**

Battery lo	W
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Battery full-when charging

Incoming phone call

**Incoming SMS** 

Incoming Alert from another mobile application

Plugged in for charging

Plugged out from charging

Device shut off

**Application Update reminders** 

Alarm

**Network connection loss** 

Network connection restoration

### **USABILITY TEST**

To ensure that the buttons should have the required size and be suitable to big fingers.

To ensure that the buttons are placed in the same section of the screen to avoid confusion to the end users.

To ensure that the icons are natural and consistent with the application.

To ensure that the buttons, which have the same function should also have the same color.

To ensure that the validation for the tapping zoom-in and zoom-out facilities should be enabled.

To ensure that the keyboard input can be minimized in an appropriate manner.

To ensure that the application provides a method for going back or undoing an action, on touching the wrong item, within an acceptable duration.

To ensure that the contextual menus are not overloaded because it has to be used quickly.